

Quality Improvement Workshop



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Aim

The aim of the Quality Improvement Workshop is to prepare staff to carry out a quality improvement project (QIP).

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Learning objectives

The objectives of the workshop are to help staff to *know*:

- what's involved in a QIP and the key stages in carrying out a QIP
- the tools available to support a QIP and when and how they should be used
- where clinical audit can fit into a QIP

and *know how to*:

- reach agreement with a team or colleagues on the subject of a QIP
- develop a measurable objective for improvement
- identify key stakeholders and arrange to get their support
- test everyone's commitment to achieving the improvement
- select among tools and methods available to measure the effects of current practice before introducing a change in practice and later to evaluate the effects of the change in practice
- identify problems or shortcomings in current practice and their causes
- anticipate the type of action that might be needed to achieve improvement
- complete a QIP proposal and report on a QIP.

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Format

The workshop includes brief presentations about technical aspects of designing and carrying out a QIP. The participants spend most of the session in practical work on a QIP.

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Materials

Each participant receives a 240–page reference book, *Getting Quality Improvement Right to Benefit Patients*, and a *Quality Improvement Workbook* that structures the practical work in the session and allows for recording decisions made about a QIP. Certificates of participation in the workshop are provided.

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Certification

The workshop is Certified as conforming to Continuing Professional Development (CPD) requirements in the UK by The CPD Certification Service.

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