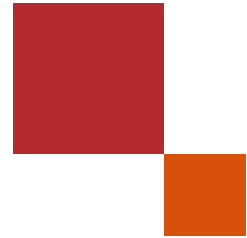


Clinical Governance Leads Workshop



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Aim

The aim of the workshop is to help Clinical Governance Leads be effective leaders of clinical governance components in their clinical services. The workshop includes practical ways through which Clinical Governance Leads can and should be proactive leaders of accounting for and improving the quality and safety of patient care in their clinical services.

Learning objectives

The objectives of the workshop are to help Clinical Governance Leads to *know*:

- the data sources available in the organization that provide information about governance-related performance in their clinical services
- highlights from the evidence base related to implementing changes in practice in clinical settings

and *know how to*:

- access and use data available for their clinical services to identify key systems, issues or problems related to patient care quality or safety in their services
- set priorities for issues to be addressed in a clinical service, using a systematic approach that considers risk to patients and the service, the frequency of occurrence, the extent of the problem, and feasibility of changes to achieve improvement
- use key points from recent research on the factors that affect success in changing practice in clinical settings to develop actions to address priority issues
- assess their clinical services' effective performance of:
 - review of patient deaths including links to medical examiners
 - action on findings of relevant national clinical audits and confidential enquiries
 - a systems approach to analysis of incidents and complaints
 - maintenance of the service's risk register, including action on and relevant escalation of risks and issues
 - sustaining changes made as part of a quality improvement or clinical audit project
- manage clinical governance meetings to focus on achieving improvements in their clinical services
- disseminate learning and evidence of improvements in care or services formally in the clinical service and the organization.

Format

The workshop leader makes brief presentations with practical advice on each subject related to clinical governance.

Over half the workshop involves Clinical Governance Leads in analysis and planning improvements in clinical governance activities in their clinical services.

Materials

Each participant receives a 72–page book on leading clinical governance, which includes several assessment tools and templates. Certificates of participation in the workshop are provided.