## Getting Clinical Audit Right to Benefit Patients Workshop



09.00 <b>Re</b> g	ist
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## Welcome and introductions

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Representative of the healthcare organization Healthcare Quality Quest workshop leader

Clinical audit process — An overview of the right way to do clinical audit

Brief presentation, Healthcare Quality Quest workshop leader

How to decide what to audit — How to select subjects for audit

Brief presentation

Participants select important subjects for clinical audit

10.30 Break

10.45 How to design a clinical audit to focus on improving care — How to express a clinical audit objective and how to select the number and type of cases or time period for an audit

Brief presentation

Participants design a clinical audit

How to formulate measures of quality for a clinical audit — How to construct measures of quality for a clinical audit and how to outline the data collection process for the measures

Brief presentation

Participants develop measures for a clinical audit and outline a data collection process

12.30 Lunch

13.30 How to formulate measures of quality for a clinical audit (continued)

How to analyse audit findings including causes of problems — How compliance with audit measures is calculated and how to analyse causes of problems revealed by an audit

Brief presentation

Participants analyse problems to find actual or potential causes

15.00 **Break** 

15.15 How to prepare to change practice — How to select actions needed to improve the quality of care

Brief presentation

Participants identify effective and feasible changes in practice needed to achieve an improvement in

Acting on learning

Participants agree on next steps

16.30 Workshop evaluation and adjourn

