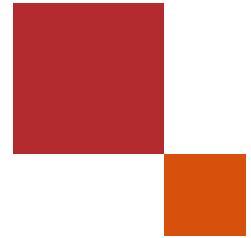


# Clinical Governance Leads Workshop



E

09.00 **Registration**

## **Welcome and introductions**

*Representative of the healthcare organization  
Healthcare Quality Quest workshop leader*

M

## **Key issues or problems in clinical services — Using existing data sources to identify what improvements in the quality or safety of patient care are needed**

*Brief presentation, Healthcare Quality Quest workshop leader*

*Clinical Governance Leads:*

- use data from existing sources in the organization to identify key issues or problems in the quality or safety of patient care in their clinical services
- identify the exact improvement that needs to be achieved for a key issue or problem, stated in a form that can be measured

M

## **Are there priorities for changes in practice needed to address the issues or problems identified — A systematic way to agree on the priorities for action**

*Brief presentation*

*Clinical Governance Leads consider the priorities for action among the issues or problems identified*

A

10.45 **Break**

R

11.00 **What actions will be needed to achieve desired changes in practice — Factors that contribute to success in achieving sustained changes in clinical settings**

*Brief presentation on newer research on factors that contribute to success in clinical settings*

*Clinical Governance Leads identify what's needed to be successful —*

- the factors that need to be considered
- the context in which change may be introduced
- possible strategies for action
- the 'dose' needed for change interventions
- the feasibility of making change

G

12.30 **Lunch**

O

13.30 **Checking on clinical governance activities — Confirming if governance functions are being done as effectively as possible, given current evidence**

*Brief presentations on functions including reviewing patient deaths, maintaining and acting on the risk register, analysis of incidents and complaints, and implementation of patient safety practices*

*Clinical Governance Leads consider current processes in their services and identify any needs for improvement of governance functions*

R

15.00 **Break**

P

15.15 **How to plan and manage clinical governance meetings and dissemination of lessons learned — Using tools and techniques to get more active involvement of colleagues and share learning in governance processes**

*Brief presentation*

*Clinical Governance Leads outline a plan for enhancing clinical governance meetings, including using tools and techniques to involve colleagues*

**Planning where to go from here — Improvements to achieve in governance processes**

*Clinical Governance Leads make action plans to increase the effectiveness of clinical governance processes in their clinical services*

16.30 **Workshop evaluation and adjourn**