

Clinical Governance for Clinical Teams Workshop



E	09.00	Registration
		Welcome and introductions <i>Representative of the healthcare organization Healthcare Quality Quest workshop leader</i>
M		Clinical governance — What's involved in being accountable for the quality and safety of patient care and clinical governance <i>Brief presentation, workshop leader, Healthcare Quality Quest Participants reflect on their services' current level of implementation of clinical governance components and feed back on their views about strengths and priorities for improvement</i>
	10.45	Break
M	11.00	Quality improvement — What's involved in the quality improvement (QI) process and an overview of a QI project (QIP) <i>Presentation Participants assess their present level of knowledge about QI and how to carry out a QIP</i>
	12.30	Lunch
A	13.30	Patient safety — What's involved in patient safety and an overview of patient safety practices <i>Brief presentation Participants consider how well they implement key patient safety practices</i>
		Risk assessment — How to assess and register clinical and non-clinical risks <i>Brief presentation Participants identify and rate risks in their clinical services</i>
R		Analysis of an incident — What's involved in analysing an incident to find the true causes to act on <i>Brief presentation Participants carry out some steps in an analysis of incidents</i>
	15.00	Break
G	15.15	Clinical audit — The correct clinical audit process <i>Brief presentation Participants select subjects for clinical audits for their services and outline the design of a clinical audit</i>
		Next steps <i>Participants summarize key points from the workshop day</i>
O	16.30	Workshop evaluation and adjourn
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